



Ventura Water's Instant Hot Water Recirculating System Program Application

FIRST NAME: _____ LAST NAME: _____ ACCOUNT: _____
SITE ADDRESS: _____ CITY: _____ ZIP CODE: _____
PHONE NO.: _____ EMAIL: _____
OWN [] RENT [] IF RENTING: OWNER'S NAME: _____ PHONE NO.: _____

Liability Waiver & Signature

I (property owner or representative name) _____ certify that I have read, acknowledged and accepted the Terms and Conditions and Release Form that follows this page.

Participation Questionnaire

- 1. What type of water heater do you have? [] TRADITIONAL [] TANKLESS (tankless water heaters do not qualify)
2. How many water heater(s) on site?
3. How many bathrooms on site?
4. How many stories are in the house?
[] 1 [] 2 [] 3
5. Is there a power outlet near the water heater? Yes [] No []
If not, can power be provided to the area? Yes [] No []

Additional Required Submittal Items:

- A signed copy of the Terms and Conditions and Release Form
• A copy of your most recent water bill
• A CLEAR picture of the current water heater
• A picture of unit installed within 45 days

Please submit your items to our customer service team to review. You can submit your items via email to ventura@waterwise-consulting.com fax to (626) 628-0311 or postal mail to 1751 South Grand Avenue, Glendora, CA 91740.

Instant Hot Water Recirculating System Program Customer Service: 1-866-987-9473



Ventura Water's Instant Hot Water Recirculating Systems Program Terms and Conditions and Release Form

The customer named below is interested in reducing water consumption on the property located at the address below (Property), and hereby requests the assistance of Ventura Water, City of San Buenaventura (Ventura) by participating in the Instant Hot Water Recirculating Systems Program (Program). It is the customer's option to participate in the Program. It is the customer's responsibility to maintain a properly working hot water system after the installation has occurred. The customer is required to keep the installed instant hot water recirculating devices (devices) for a minimum of 5 years or replace them with similar devices. A post inspection by Ventura Water staff may be required.

In exchange for the anticipated benefit from participation in the Program, this agreement gives trained inspectors, on behalf of Ventura permission to enter the customer's Property for the purpose of conducting the inspection. The customer understands that the Instant Hot Water Recirculating System selected by Ventura, for this Program, functions by use of an existing hot water heater and sensor(s). Customer hereby agrees to fully cooperate with the inspector, which includes confirming the hot water heater presence and function.

Award of devices will be at the inspector's discretion, based on existing condition(s) of the hot water system. The existing system must be in good condition, with no leaks, breaks, or malfunctioning parts, and the existing hot water heater must be compatible with the provided recirculating hot water system. The existing water heater must be accessible, with a working power source that can be utilized for the new device. Tankless water heaters do not qualify for this program. Customers can be eligible for one system per home, and one additional sensor as needed. A manufacturer's warranty covers the materials and workmanship of the device for one year.

Upon award of the device and appropriate sensor(s), the customer will have 45 days to install the device and sensor(s) and submit proof of installation. The Program recommends hiring a licensed plumber to install the device and sensor, though customers are allowed to self-install. If the installation is incomplete and/or proof of successful installation is not submitted, the customer will be required to uninstall and return the device to Ventura Water.

The customer hereby agrees to release, defend, indemnify, protect, and hold harmless Ventura, and consultant, and their respective board members, directors, officers and employees, collectively, (the "Indemnitee") from, and against, any and all claims asserted or liability established for damages or injuries to any person or property arising out of or resulting from the acts or omissions of the Indemnitee, or the condition of the Property; provided, however, that the customer's duty to indemnify and hold harmless shall not include any claims or liability arising from the sole negligence or willful misconduct of the Indemnitee in performing the work. Consultant will provide a 30 day exchange only policy for the devices.

The customer recognizes that participation in the Program does not constitute any representation or promise of any cost savings or results of any nature whatsoever and the customer hereby fully releases the Indemnitee from any and all claims or liability in connection with the Program or the acts of the Indemnitee relating to the Program.

Customer Signature:

Date:

Customer Name:

Property Address: